

# Facts

## Operating Budget

- \$291.5 million

## Employees

- 2,300

## Ridership

- 34.9 million annual rides

## Service Area

- 457 square miles
- 59 municipalities
- 38 cities
- 19 villages
- 2 townships
- 1.26 million people

## Bus Service

- 391 buses
- 1,459 shelters
- 5,720 bus stops
- 43 routes
- 12,794,355 revenue miles
- More than 22 million annual riders

## Downtown Trolleys

- 4 routes
- 12 vehicles
- 954,000 annual riders

## Rail Service

- 1,939,625 revenue miles

## Red Line Rapid Transit

- 1 route
- 52 heavy-rail cars
- 18 high platform stations
- 19 route miles of track
- More than 6.2 million annual riders

## Blue/Green Rapid Transit (Includes the Waterfront Line)

- 3 routes
- 40 light-rail cars
- 34 low platform stations
- 15.3 route miles of track
- More than 1.6 million annual riders

## Bus Rapid Transit (BRT) Service

- 1 route on Euclid Ave. and Public Square
- 1 route on Clifton Blvd.
- 13.4 miles of bus-only lanes
- 40 rapid transit vehicles (RTV)
- 78 stations and 3 platforms
- 4.2 million annual riders

## Paratransit

- 80 RTA vehicles
- 70 contracted vehicles
- 587,428 passenger trips

## Parking Lots

- 8,800 free spaces

## RTA-Owned Bridges

- 85 bridges
- 1 tunnel at Cleveland Hopkins International Airport

## RTAnswerline

- 216-621-9500
- 287,114 calls were answered

## Commuter Advantage Program

- 14,700 commuters from 850 employers
- \$17 million annualized revenue

## Website

- More than 1,203,502 visitors viewed 14,113,126+ pages at rideRTA.com

## Apps

### RTA CLE

- Total sales: \$4.5 million

### Transit

- 16,000 downloads
- 1,800 average daily users

## Facebook

- 17,200+ fans like us

## Twitter

- 11,100+ people follow us @GCRTA

## Instagram

- 1,900+ followers @rideRTAcleveland

## e-newsletter

- 5,838 subscribers

## YouTube

- 49 videos
- 41,551+ views

## LinkedIn

- RTA maintains a company profile geared toward the B2B audience

## Online Store

- Sold \$229,234 of fare media at shopRTA.com

