

# 2017 FACTS

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## Operating Budget

\$269.1 million

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## Employees

2,200

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## Ridership

39.6 million passenger trips

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## Service Area

457 square miles

59 municipalities

38 cities

19 villages

2 townships

1.26 million people

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## Bus Service

391 buses

1,100 shelters

5,900 bus stops

43 routes

13.7 million revenue miles

More than 30 million annual riders

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## Downtown Trolleys

4 routes

12 vehicles

1.2 million annual riders

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## Rail Service

3.4 million revenue miles

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## Red Line Rapid Transit

1 route

52 heavy-rail cars

18 high platform stations

19 route miles of track

More than 5.9 million annual riders

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## Blue/Green Line Rapid Transit (Includes the Waterfront Line)

3 routes

40 light-rail cars

34 low platform stations

15.3 route miles of track

More than 2.1 million annual riders

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## Bus Rapid Transit (BRT) Service

1 route on Euclid Ave.  
and Public Square

1 route on Clifton Blvd.

13.4 miles of bus-only lanes

40 Rapid Transit  
Vehicles (RTV)

78 stations and 3 platform stops

4.2 million annual riders

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## Paratransit

87 RTA vehicles

70 contracted vehicles

593,776 passenger trips

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## Parking Lots

8,800 free spaces

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## RTA-Owned Bridges

85 bridges

1 tunnel at Cleveland Hopkins  
International Airport

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## RTAnswerline

216-621-9500

301,842 calls were answered

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## Commuter Advantage Program

14,792 commuters from  
856 employers

\$9,000 estimated savings  
per commuter

\$16.9 million annualized revenue

\$133.1 million in annualized savings  
for total participants

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## Website

More than 1,203,520 visitors viewed  
13,424,035 pages at rideRTA.com

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## Mobile App

Total sales: \$2.2 million

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## Transit App

1,000+ downloads

700+ daily users

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## Facebook

16,800+ fans like us

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## Twitter

10,000+ persons follow us  
at @GCRTA

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## Instagram

1,300 followers at rideRTAcleveland

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## e-newsletter

5,838 subscribers

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## YouTube

44 videos

27,300+ views

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## LinkedIn

RTA maintains a company  
profile geared toward the  
business-to-business audience

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## Online Store

Sold \$231,119 of fare media  
at shopRTA.com